Mayor Greg Ballard



33rd Mayor's Night Out







The Mayor's Action Center (MAC):

- Speed to answer down to 2 seconds in September 2010 from as much as 4 minutes in years past
- Created outbound call program; more than 53,700 outbound calls made since November 2008



Indianapolis Gregory A. Ballard, Mayor

- First of its kind online Web portal
- Over 10,000 requests received since the launch on June 16th
- Track the status of your request online
- www.indy.gov/mac





Water & wastewater utilities transfer to Citizens Energy Group

- Upon approval, the City will receive upwards of \$400 million in connection with the transfer to be used for infrastructure improvements
- \$55 million invested throughout city/county by end of 2010

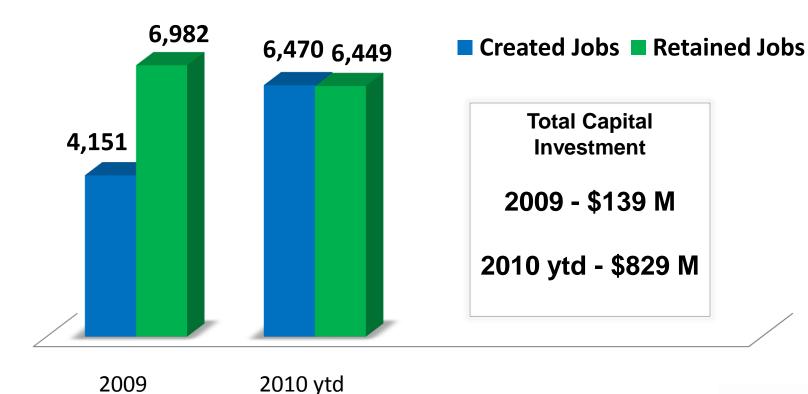
The agreement will

- Provide rates that are 25 percent lower by 2025 than currently projected
- Provide funding for deteriorating infrastructure
- Depoliticize management decisions
- Create Jobs
- www.indy.gov/rebuildindy or www.indy.gov/utilities

41 Projects



Job Commitments



54 Projects





Recent Successful Projects

Dow AgroSciences

577 new jobs, 1,131 retained jobs

Marine IT Unit

240 new jobs

Dallara

75 new jobs

Hat World

571 new jobs, 336 retained jobs

Arcardia Healthcare

1,176 new jobs, 110 retained jobs

AIT Laboratories

160 new jobs

Heritage Crystal Clean

55 new jobs, 40 retained jobs

Harlan Bakeries

43 new jobs

Smart IT

80 new jobs, 40 retained jobs

Lightbound

35 new jobs, 32 retained jobs

Fusion Alliance

123 new jobs, 173 retained jobs



City Successes

Minority, Women and Veteran Business Development Creating a Level Playing Field:

- \$141,202,004 in contracts awarded to MBE/WBE firms in 2009, compared to \$68,951,675 in 2008
- Implemented City's first M/W/VBE participation & reporting program in all city/county departments
 & agencies
- Six of 12 contracts for managing golf facilities awarded to M/WBE



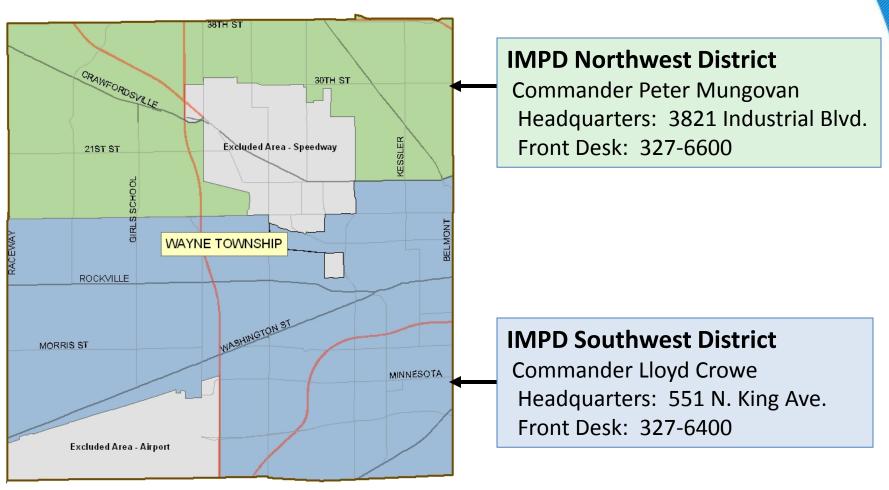




Public Safety



Wayne Township – Policing Districts

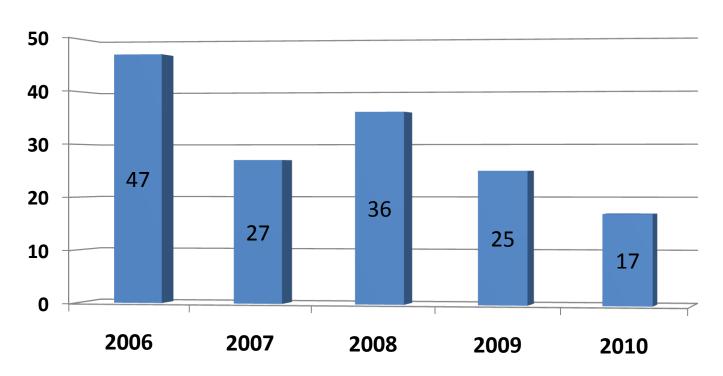


Public Safety



City-Wide Homicide Trend

June - August 2006 - 2010



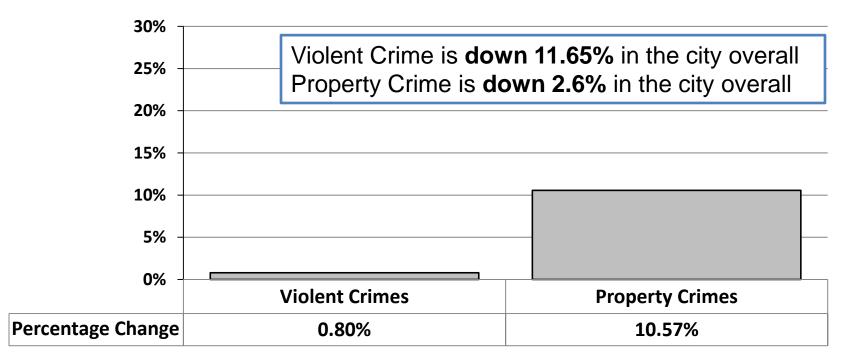
Includes Criminal Homicides as well as Police Action Shootings, Accidental Shootings, and Self-Defense

Public Safety



Wayne Township – Preliminary Crime Trend

September 1, 2008 – August 31, 2009 vs. September 1, 2009 – August 31, 2010



Includes Criminal Homicide, Rape, Armed and Strong Arm Robbery, Carjacking, Aggravated Assault and Simple Assault Includes Burglary, Larceny, Larceny from Vehicle and Stolen Vehicle

Public Safety



Targeting crime with our community-based approach

- Partnering with community, ministers, schools, public health
 & other officials to address causes of crime and violence
- Neighborhood clean-ups
- Public Safety walks to talk with residents about CrimeWatch,
 Police Athletic League Club, crime prevention tips

Continue to fight crime by taking proactive measures

- Targeted patrols and investigations in crime hot spots
- Follow-up visits to crime scene areas to prevent repeat actions or retaliation
- Prostitution, probation, and warrant sweeps
- Long-term narcotics investigations

Department of Public Works



Mars Hill Drainage Improvements:

- Completed drainage improvements to re-route stormwater runoff, installed drainage systems and repaired an eroding embankment along State Ditch
- Repaved streets once construction was complete

West Outer RegionInfrastructure Improvements Completed in September 2010:

•	Alley Repair	16
•	Guardrail Repair	2
•	Sidewalk Repair	1
•	Resurfacing	14*

Resurfacing
 * Resurfacing included: Moller, Holme, Somerset,
 Beckford, Ellington, and all streets within Wood Springs subdivision



Indy Parks and Recreation



Indoor Swimming Programs:

 Lessons and open swim times available at Thatcher,
 Krannert and La Shonna Bates

Gustafson Pool:

- Gustafson pool opened after being closed in 2009 for leak repairs
- New spray park with pirate theme
- 77% increase in attendance compared to 2008





Department of Code Enforcement



Tackling frequent complaints

- As of August 31 DCE staff has conducted nearly 72,000 inspections:
 - Building: **26,478**
 - Zoning: **8,705**
 - Weights and Measures: 9,306
 - Right of Way: **11,150**
 - Environmental: 1,347
 - (Air: **596**, Forestry: **491**, Illegal Dumping: **260**)
 - High Weeds and Grass: 14,785

Continuous improvements with vendors & overall process

Green Building Incentive

- In partnership with the Office of Sustainability, implemented a rebate program for building construction projects that incorporate sustainable design techniques or technologies
- Projects eligible for up to a 50% rebate on all permit fees



Mayor's Night Out – West/Southwest Outer Region

Department of Metropolitan Development



Central State Hospital Cemetery:

- In August, the City joined forces with Indiana
 Downs to help clean up and restore a small
 cemetery on the grounds of Central State
 Hospital
- The cemetery serves as the final resting place of some Hoosiers – several of them Civil War veterans
- Additional volunteers recruited in September to help clear grass & dirt from around grave markers so an inventory of the grave sites could be made

.

West Washington Street Corridor Plan:

- Held public meeting focused on sidewalks, streetscapes, roadways, housing, recreation and neighborhoods in August and September
- As part of the Washington Corridor Plan, a meeting of the Transit Work Group is set for late October
 - A representative from IndyConnect will be there to hear thoughts/ideas



IndyGo

Route schedule changes effective Oct 10 to improve customer service:

- Route 8 Washington Street
 Time adjustments to support 5-minute layovers for transfers at Ohio Street and Capitol Avenue heading eastbound and Ohio and Meridian Streets heading westbound, 7 days a week
- Route 10 10th Street
 Time adjustments to support a 5-minute layover for transfers at Pennsylvania and Ohio Streets heading westbound, M-F
- Route 37 Park 100
 Time adjustments to support a 5-minute layover at Pennsylvania and Ohio Streets heading outbound, M-F











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